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ATTORNEYS AT LAW

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P.O. Box 670007
DALLAS, TEXAS 75367

PHONE (214) 387-8097

◆ INTELLECTUAL PROPERTY AND TECHNOLOGY LAW ◆

P.O. Box 160727
AUSTIN, TEXAS 78716

FAX (214) 387-7949

FAX

To: USPTO
Commissioner for Patents

From: Holly L. Rudnick (Reg. No. 43,065)

Fax: (571) 273-8300

Pages: 7 Pages (including cover sheet)

Phone:

Date: September 27, 2007

Re: Response to Official Action of July 27, 2007
Serial No.: 10/721,558 (Attorney Docket No. 139164)
Applicant: Timucin Ozugur et al.
Examiner: Tonya S. Joseph
Title: Web Based CRM Service Using On-Line Presence Information
Filing Date: November 25, 2003

Certificate of Transmission under 37 CFR 1.8

I hereby certify that the following are being facsimile transmitted to the
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September 27, 2007.

By: 

Holly L. Rudnick

Following herewith:

1. Response to Official Action Under 37 C.F.R. § 1.111 dated 09/27/2007 – 7 pgs.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):	Ozugur, et al.	Docket:	139164
Serial No.:	10/721,558	Art Unit:	3628
Filed:	November 25, 2003	Examiner:	Tonya S. Joseph
Title:	Web Based CRM Service Using On-Line Presence Information		

AMENDMENT UNDER 37 C.F.R. § 1.116

M/S AF
Commissioner for Patents
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Certificate Under 37 C.F.R. §1.8(a)

I hereby certify that this correspondence is being transmitted via facsimile to the Patent Office to telephone number 703-872-9306, Attn: Examiner Tonya S. Joseph, on September 27, 2007 in accordance with 37 C.F.R. §1.6(d).


Holly Rudnick

Dear Commissioner:

In response to the Final Office Action ("Office Action") dated July 27, 2007, Applicant respectfully requests entry of the following amendment to the claims under 37 C.F.R. §1.116 on the grounds that the amendment places the application in condition for allowance.